

About Cautions

CAUTION: A CAUTION indicates a potential for property damage, personal injury, or death.

Updating the Midplane Service Tag

⚠ CAUTION: Only trained service technicians are authorized to remove the enclosure cover and access any of the components inside the enclosure. Before performing any procedure, see your Product Information Guide for complete information about safety precautions, working inside the enclosure and protecting against electrostatic discharge.

Your system's enclosure midplane is a field-replaceable unit (FRU). When you replace the midplane, you must update the service tag. To update the service tag on the midplane, you will need to access the OpenManage™ storage component command-line interface (CLI) and perform the following steps.

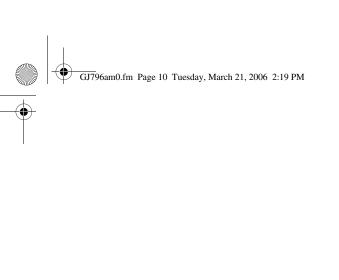
- 1 Replace the enclosure midplane. See "Removing and Installing the Midplane" in the Dell™ PowerVault™ MD1000 Storage Enclosure Hardware Owner's Manual.
- To run the storage controller report on the current system enclosure, at a command prompt, type: omreport storage controller and record the controller ID and the Slot ID of the PERC 5/e adapter.

NOTE: If there is more than one PERC 5/e adapter in the system, determine which PCI slot the controller is in and where the enclosure with the new midplane is attached. To locate the PCI slot, follow the cable from the enclosure to the PERC 5/e adapter. The PCI slot number on the back of the server should match the Slot ID in step 2.

- **3** To run the storage enclosure report on the current system enclosure, at a command prompt, type: omreport storage enclosure and record the storage enclosure ID.
 - NOTE: If there is more than one enclosure attached to the PERC 5/e, the enclosure with the new midplane will have a blank service tag.
- To update the service tag of the new midplane, at a command prompt, type: omconfig storage enclosure controller=id enclosure=id action= setservicetag servicetag=name
 - where the first id is the controller ID, the second id is the storage enclosure ID, and name is the service tag on the enclosure. You should have obtained the values for controller id and enclosure id in step 2 and step 3 of this procedure.
- **5** To verify that the new service tag is displaying correctly, at a command prompt, type: omreport storage enclosure
- The new service tag should also be displayed in the graphical user interface (GUI) under Asset Information.



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